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Ministry of Home Affairs Police-II Division (Pers-Coord)

Meeting Notice

Subject: De-novo revision of last parts of electoral rolls relating to service personnel – with reference to 1st January, 2018 as the qualifying date-updating – schedule of Summary Revision

JS (P-II) will hold a meeting on the subject matter on 19th December 2017 (today) at 3:00 PM in his office. The agenda of the meeting is enclosed.

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- 2. The undersigned is directed to request you that a senior officer well conversant with the issue not below the rank of DIG to attend the said meeting alongwith the action taken note/status paper on the enclosed agenda.
- 3. After the meeting, the participants will further attend the meeting scheduled to be held at 4:00 PM with Deputy Election Commissioner in ECI.

(Ashok Ranwa) 2IC (Air)

Ph: 23092255

Director (s) General - CRPF, BSF, ITBP, SSB, CISF, NSG and Assam Rifles

ID No. 128/MHA/Pers-Coord/2017/ /6/0

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Agenda and Briefing Points for Online Service Voter System & ETPBS

Election Commission of India has been taking pro-active actions for sorting out the issues in registration of service voters for including their name in the last part of electoral roll. The correct electoral roll ensures proper delivery of postal ballots in a time bound manner to respective service voters. Since there were some issues in the last part of Electoral Roll, broadly enumerated below, de-novo registration was carried out recently:

- (1) Non-deletion of retired persons or persons, who left services.
- (2) Improper address of Record Officers.
- (3) Improper linkage between service voters, unit officers, record officers and concerned EROs of Assembly Constituencies.

Using IT solution of online registration system, it was tried to provide a seamless system connecting Returning Officers with concerned EROs. As per the protocol of the system, national level Nodal Officers were appointed and authority was provided to them to create Record Officers login into the system. If required, Record Officers further could create login record for Unit Officers. Unit Officers or Record Officers could submit registration form (2, 2A, 3 as the case may be) online and get the service voters registered. The same channel was used by Returning Officers to dispatch postal ballots electronically to the service voters through ETPBS.

Such a system was tried recently as a proof of concept in one of the byeelection in Puduchery (November, 16, 2016) and select constituencies of Uttar
Pradesh, Punjab, Uttarakhand, Manipur and Goa (February, 2017). The issues were
observed in the proof of concept, implementation and the Commission decided to
have do-novo registration of service voters, in which the complete list of existing
electors is nullified and afresh registrations were carried out, through online
registration system. For implementing this system, number of training
programmes, feedback meetings and documentations were created and
distributed. However, there are some issues were observed which need to be
deliberated and brought to the knowledge of senior official of Ministry of Defence,
Ministry of Home Affairs and Ministry of External Affairs. A meeting being
convened with this objective, therefore, has following agenda points:

 Discussion on Summary of last part of Electoral Rolls with 01.01.2018 as qualifying date.



Page:3

2. Discussion on the Issue of online Registration of Service Voters.

- In online registration system, filled and signed forms of the applicants are to be submitted with due authorization by Record Officers, which will be received and processed by Electoral Roll Officers. The submission of the information along with the scanned copy form needs linkage of the applicant with the Unit Officer and linkage of the Unit Officer with Record Officer. Such a linkage for authentication purposes needs their mobile numbers so that system can operate with OTP number bringing in desired security. It has been observed during de-novo that about 20 lakhs records were submitted indicating eligible service voters list but about 7 lakhs scanned forms were submitted. The slow process of submission of scanned copy forms has been periodically reviewed and indicated to concerned officers but still the progress is not satisfactory. The reasons thereof need to be identified, deliberated and protocol needs to be established.
- (ii) Incorrect personal information such as incomplete name of the service voters, wrong spellings of the name, improper or incomplete addresses of service voters is causing a concern since for such cases, identifying appropriate Assembly Constituency becomes difficult and such form get rejected for enrolment.
- (iii) It is desired that applicants mobile number or e-mail Id , wheresoever available, should be captured. It is not happening.
- (iv) It has been reported that many service voters are already registered as general voters. It was instructed to collect EPIC numbers of such electors along with the forms so that their names from the general electors list could be deleted and the EPIC number would be preserved, so that whenever service voter exists has right to be service voter, he can again be enrolled as general voter with the same EPIC number. Very few EPIC numbers have been received so far. Personnel in service could be a general voter if his posting is in the key station or he can be a service voter as per the law. Further, it has been observed that many personnel working are having their registration as a general voter done for the constituency of their birth place. Such cases need to be identified and electors need to be educated about law and rules position.
- (v) Through online registration system, switching between service voter to general voter (at key station) and vice-versa has been made easier. Therefore, whenever personnel transfers from key station to field or field to key station, concerned officer need to get his registration switched over between service to general and vice-versa.
- (vi) It is expected that different wings falling under the Arms Act and having right to provide service voter capabilities to their personnel, need to maintain a record of all personnel so that the category of registration of each person as a service voter or general voter at key station or general voter at birth place (normal residency), is available.